

Let's Talk ...



WOW ... I feel like I need to take a breath!!! We have been so VERY busy over the last while. Numbers of people coming in to register as volunteers are up over 125% again from last year for the months of July

and August 2009; numbers of requests for workshops in volunteer management in particular "Recruiting Volunteers" and once you have got the volunteers "How to Keep Volunteers Involved" are the two most requested workshops that we run. As we go to press another of our "Motivation & Recognition for Retention of Volunteers" is being run in the Manukau area. See inside for upcoming COVAK forums and workshops.

We have also been very busy with funding applications [it seems to be the season for everyone's deadlines!] and have been successful in obtaining some resources for a series of work on the North Shore and in Auckland City around "Volunteering and the Recession" and the impacts, good and otherwise, this will have on the everyday business for community organisations. Watch out for further information [via my emails] and how you can be involved to your benefit! If you are not currently receiving emails from me, ceo@volunteeringauckland.org.nz then let me know!.

We are also very excited to have a Massey Masters student undertaking some research on our behalf from now until end of summer on Pacific People's and Volunteering then comparing this with the two pieces of work we undertook previously on Chinese people and Indian people and their choice in volunteering. This will help us to help you in engaging effectively with all the various ethnic groups that make up our society in Auckland and who volunteer. Watch this space!!!

Yours in Volunteering,
Cheryll Martin, General Manager.

Small Changes proposed to Tax Bill on Volunteer Expenses & Reimbursement

Parliament's Select Committee which considered the Taxation Bill containing the volunteer reimbursement expenses section has proposed two amendments to these provisions. One will enable one payment to cover both reimbursement of expenses and an honorarium payment. If such payments are made to volunteers, that part which relates to expenses reimbursement will not be subject to tax but the other part will be. The organisation making the payment will have to be able to identify the expenses element of the payment and will have to deduct withholding tax from the balance of the payment.

The other change is to remove the requirement that a 'volunteer' be a New Zealand resident in terms of the legislation. The Committee was informed by Inland Revenue that non-residents who earn New Zealand sourced income are required to make a tax return. If a non-resident receives a reimbursement for voluntary services, the payment must be declared as income and the income incurred claimed as a deduction. The Committee's recommendation would mean no return would be required if this was the only form of income received by a non-resident.

The Bill will now go through its second and third readings in Parliament before being passed into law. We will monitor progress especially in terms of any further changes. It is understood the provisions relating to volunteer expenses will be applied as soon as the Bill becomes law.



BNZ Bank Corporate Team at Auckland Zoo clearing out the Cottontop Tamarind enclosure. "It was like Gorillas in the mist ... very cool!"

Inside this issue:

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Taxation Bill and Volunteer Expenses

Resources for NFPs

Staff at VA: an introduction to the roles of paid and volunteer staff at Volunteering Auckland

Team Volunteering Projects

Volunteering NZ News

International Events

Training Tips and Workshops

Our 20th Anniversary 2010

What's On:

- **December 5—UN International Volunteer Day**
- **Next COVAK Forum**
30th September: Changing nature of Volunteers—What do Volunteers Really Want?
- **VA Xmas Wrap 2009 at Sylvia Park** —get your Teams organised and choose your dates! Contact Cheryl for more info.

Volunteering Auckland

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www.volunteeringauckland.org.nz

Resources for NFPs

The NZ Parliament website is very informative. You can discover a lot about your own electorates as well as our MPs. at www.parliament.nz

We have copies of **Mana Mahi** in our library at VA.. This resource is also available at www.communitycentral.org.nz

We have copies in the VA library of "From Talk to Action: Government engagement with citizens and communities" as well as the report "Talkback—feedback on the discussion document "It's More Than Talk"

TechSoup is IT software at discounted prices available from www.nzfvwo.org.nz

Useful web links include www.ocvs.govt.nz
– resources for managing the current economic downturn together.

Introducing the Staff at Volunteering Auckland

Volunteering Auckland has three paid staff and about 25—30 volunteers at any one time working on a daily basis in the office.

Most of you know Cheryll Martin who is our **General Manager**. It seems she works in several places at once at times, and while her office is based here at VA, she is also seen out and about a lot throughout the Greater Auckland region facilitating training workshops, attending community sector forums, etc.

Marja van Straaten is our knowledgeable admin 'wiz'. She works here in the office, and her role is **Services Coordinator, Internal**. She organises just about everything that happens in-house, and is often the person you deal with when making enquiries, and requesting assistance.

Giselle Fasher is our new **Services Coordinator, External**, and among other things, she looks after the Team Volunteering Programme [TVP], and our external media relationships.

Each day there are usually 4 or 5 different **Support Staff** volunteers assisting in the office, **reception** answering phones, assisting new volunteers as they come in, and completing record keeping or data entry.

There are 1 or 2 **Interviewers** working every day to help match potential volunteers with voluntary roles and organisations.

There are also volunteers who come in at different times and days, to assist either Cheryll or Giselle with specific roles and tasks such as workshop logistics, working on specific projects, funding, marketing or research.

Most VA volunteers stay for many months, sometimes years, but some volunteer turnover is inevitable, usually into paid work or re-entry into study programmes, but also because of relocation or following different interests.

We couldn't do it all without them!!!

Magic Moments at VA

We just had to tell you...

During July, one of our interviewers contacted an organisation member, Friends of Maungawhau, to refer a potential volunteer.

The call went straight to the contact person, who happened to be hanging onto a rope off the side of Mt Eden at the time, holding up a tree.

His response was "I can't take a message right now, but I'll give you the number of the volunteer coordinator"

This was of course the very person hanging onto a rope right next to him up the side of the mountain!



Team Volunteering Programme

Volunteering Auckland's TVP programme matches corporate or business volunteer teams to one-day and one-off volunteer projects. The teams vary in size from 3 volunteers upwards to 300+!

Teams have tended to prefer "Heart" and "Hand" type projects where they can apply practical skills and/or have direct contact with people. Some popular projects are conservation, ecological, assisting older people, cleaning up school grounds, re-vamping a childcare centre, etc. however we are working with the teams to encourage more "head" exchanges.

September is going to be a busy month as many corporate teams have to use up their allocated volunteer days before the end of the month! We've already matched 14 teams for this month and have more in process.

New "FRIENDS OF Volunteering Auckland".

Welcome:

Cummins New Zealand Ltd!

Contact us to discuss your projects or Team needs!

Welcome to our newest NFP members:

The Leprosy Mission; Justice Action Group; Te Whare Awhina o Tamworth; Auckland Women's Centre; The Big Idea Charitable Trust; Life Education Trust North Shore; Motor Neurone Disease; Manukau Heads Lighthouse Trust; The Ranui Community House; Stardome Observatory; New Zealand Deaf Squash Host; CCR4U – Culture Company Reading 4U; Citizen Advocacy Auckland; Parents Inc; Ellerslie Community Arts Trust; Alzheimers Counties Manukau; 2020 Communications Trust; NZ Olympic Committee; Mt Roskill Community House; Eastern Bays Hospice; Positive NZ Trust; North Shore CAB; Migrant Support Services; Outreach Therapy Pets; Arthritis NZ – North Shore Service Centre; WONS – Nursing Education & Health Promotion Services; People First NZ – Northern Region

FRIENDS OF Volunteering Auckland

Microsoft New Zealand Ltd
IBM New Zealand Ltd
ANZ/National Banks [Including UDC Finance and Eftpos]
PriceWaterhouse Coopers
SAP New Zealand Ltd
IAG / State Insurance
Cummins NZ Ltd
HSBC
Contact vaservices@volunteeringauckland.org.nz

Volunteering NZ News

Registrations climbing for "Volunteering Unleashed" Conference

With more than 100 registered for the "Volunteering Unleashed" conference and the final details of the programme nearing completion, all is looking well for an excellent conference in Wellington on 28/29 October 2009. An updated draft of the programme can be found on VNZ's website.

www.volunteeringnz.org.nz

There is still time to register so if you are planning to go and have not done so we would encourage you to register now through this link to VNZ's website.

Cheryll is presenting a workshop on Gen X & Gen Y volunteers!

Photo Gallery



Cheryll Martin, General Manager at the CMA North Shore re-branding launch 17 July 2009.
Cheryll MC'd the event!



Marja van Straaten, Services Coordinator and Angela Radosits [volunteer] at the UNITEC Volunteer Day 27 August 2009

Community Max

Community Max is a programme recently announced by the National-led Government that's designed to create 3000 new jobs in community programmes.

This recognises the benefits of connecting young people to the positive work that volunteer organisations are already doing within the community.

Government will provide the minimum wage for 30 hours a week (for up to 26 weeks), along with a training payment for the young person.

If your organisation could benefit from this programme, please contact Work and Income's employer line on 0800 778 008 [Waitakere NFPS contact Hon Paula Bennett MP 09—838 8161]

INTERNATIONAL EVENTS

12th IAVE Asia Pacific Regional Volunteer Conference

26-29 November 2009 Kaohsiung, Taiwan

Asia Pacific IAVE conference will be hosted by IAVE Taiwan and Kaohsiung City Volunteer Association. "Volunteerism as a Lifestyle for Social Solidarity" will be the theme for the conference and there will be six streams:

- Volunteer Management in the Large Scale Event
- Corporate Volunteering and Its Impact on Asia Pacific Society
- Volunteerism and Information Communication Technology (ICTs)
- Volunteering within the Asian Pacific Region of Culture Diversity
- National Volunteer Centers
- International Volunteering

A youth forum will also be held as part of the conference. For further information and registration visit <http://iave.npotech.org.tw> or e-mail iave@2009@gmail.com.

Volunteering NZ asks any New Zealanders who plan to go to this Asia-Pacific conference to make contact with Tim Burns VNZ Executive Director at [ed\[at\]volunteeringnz\[dot\]org\[dot\]nz](mailto:ed[at]volunteeringnz[dot]org[dot]nz). They would like to ensure any New Zealand representatives are acknowledged at the conference.

International Not-For-Profit Convention & Exhibition

11-13 November 2009 Sunshine Coast, Australia

This event brings you three days of essential learning for these changing times. There will be opportunity for peer-networking, professional development and organisational capacity building in a relaxed and enjoyable atmosphere INCE09 represents a prime growth opportunity. It is now open for registrations - check it out on www.nfpn.com.au.

MPs in your area

Do you know who the MP is in your area? There are a lot of them, so each newsletter will briefly outline a few of the MPs and where their office is located, for your reference.

If your area hasn't been covered yet, you can go to the Parliament website www.parliament.nz to find out more.

Manukau East: Ross Robertson offices at 1/30 Kolmar Rd Papatoetoe ph: 278 9972 and also 7 Fulton Cresc. Otara ph: 274 9231

Maungakiekie: Peseta Sam Lotu-Liga, office at 268 Onehunga Mall ph: 622 0300

East Coast Bays: Murray McCully, no office as such, but email murray.mccully@xtra.co.nz ph: 478 0207

Papakura: Judith Collins, office at Roselands shopping Mall ph: 299 7426

Te Atatu: Chris Carter, office at 300 Great Nth Rd Henderson ph: 835 0915

Board Message



Catherine Mitchell is VA's newest Board member. A recently returned Kiwi after 20 years away in mostly Australia, I now run the

NZ contract catering business Alliance Catering, part of the Spotless Group. In Sydney I volunteered as a wish granter for The Starlight Foundation – supporting chronically and terminally ill children and their families – many truly rewarding and touching experiences. Last year I climbed Kilimanjaro to raise funds to benefit disadvantaged children and orphans in Kenya through Global Volunteer Network, and am currently planning a similar climb to Everest base camp in October 2010 to raise funds for children of Nepal with GVN. Soon after moving back to Auckland I wanted to get involved in Volunteering – I discovered VA on the net. After identifying a range of things I wanted to do the vacant position of volunteer board member came up and I jumped at the chance to be able to contribute to volunteering at a strategic level. VA is about connections, connecting volunteers with what they want to do and volunteer organisations with the volunteers they want to help them do what they want to do.

Back Page Trainer

150% increase in people registering with Volunteering Auckland. What does this mean for volunteering?

Volunteering changes as society changes. It is a moving picture. What was the typical volunteer ten ... twenty ... thirty ... years ago is different today. Some of you will have been involved with volunteering and volunteers within your organisation and possibly others for a while. You will have seen changes over the years to volunteering however you will also know that New Zealanders have a strong and proud tradition of volunteering as a fundamental way to contribute to society, and we know that our strength as a country depends on helping each other.

We have always enjoyed an active and creative volunteer spirit. Our country was built on the generosity of volunteers – caring for the sick, feeding the hungry, helping to clear our neighbour's land are all part of our history and this generosity continues to be so.

Today we need to look at what's happening with volunteering and how we can future-proof volunteering by recruiting those who are coming forward today to volunteer ... Effectively .. Efficiently and a Win – Win for all!

Upcoming Training Workshops:

Workshops are 9.30am–12.30pm unless stated otherwise;

Motivation & Recognition for Retention of Volunteers—9th September 2009;

Risk Management: OSH and Volunteer Programmes—22nd October 2009

Venue: Cloverpark Community House, 16A Israel Ave, Otara

Cost: \$25 pp

[3 day no refunds cancellation applies]

COVAK Forums— 30th September [North Shore], end October [Auckland City], end November [Auckland City]

Any enquiries about training workshops are always welcome!

Contact: Cheryl Martin

ceo@volunteeringauckland.org.nz

Volunteering Auckland's 20th Anniversary 2010

Next year, 2010, is Volunteering Auckland's 20th Anniversary ... and of course we will be celebrating all year!!! An update on the projects in preparation for our year are:

2010 Calendar: This is now in draft stage and we are looking at the photos we have taken to determine which ones will be in the calendar. We are still looking for more photos to select from and we will be asking specific NFP members if we can organise something with them as we want to ensure that we reflect as wide a range of volunteering as possible.

Book of Stories: This book will highlight 20-25 stories about people volunteering out in the community of greater Auckland. We are slowly getting through our list of contacts who selected to be involved in this project

.As you can imagine it is a mammoth task trying to ensure that we have, as with the calendar, a wide enough selection to showcase the many and varied opportunities there are to volunteer.

Black Tie Dinner: September 18th, 2010. Watch this space!



Some of the participants at the "Dealing with HR Difficulties: Volunteers" workshop May 2009,

Contact Details

Chairperson

Dianne Denny

Vice Chair

Robert Limb

Treasurer

Pete Yates

Trustees

Kit Howden, Paul Hutchinson, Jon Brewerton, Kate Ashcroft, Catherine Mitchell

General Manager

Cheryl Martin

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Services Coordinator [Internal]

Marja van Straaten

admin@volunteeringauckland.org.nz

Services Coordinator [External]

Giselle Fasher

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Quote:

It's easy to make a buck. It's a lot tougher to make a difference.