



**Volunteering Auckland**  
Where Volunteering Begins



**Volunteering Auckland**  
**Annual Report 2009**

Volunteering Auckland acknowledges and thanks  
the following supporters:

### GOLD SUPPORTERS



### SILVER SUPPORTERS



### BRONZE SUPPORTERS



### AFFILIATES



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"Volunteering Auckland has been a key element of our success. They have helped us establish a dependable group of volunteers for the vision and mission which we are working to carry out. With budgets being cut and the difficulties arising out of difficult economic reality of now, it is wonderful to have such a resource. "

**CCS Disability Action**

## Vision

A Community Enriched by Volunteering.

## Mission

Dedicated to positive change in the community through the support and promotion of volunteering.

## Highlights for the Year



**Our members attending the Open Day at Volunteering Auckland, September 2008.**  
An excellent way to find out more about us.



**A fundraising event for Volunteering Auckland, Sylvia Park, December 2008**  
- three weeks of wrapping your Christmas presents.



**Promoting volunteering at the Vodafone "World of Difference" Rugby Match, Victoria Park, February 2009.**



**Attending the NZ Herald and P&O Cruises "Unsung Heroes" Awards launch dinner on the Pacific Star, February 2009.**



## Chairperson's Report



The last 12 months I am sure you would agree has been a period of growth and change.

Earlier this year the board took measures to build a financial reserve and closely monitor but not reduce planned expenditure. We also instigated a monthly impact assessment of how

the economy was or could potentially affect ourselves and our members.

We have worked closely with our General Manager, Cheryl Martin, to an agreed larger team of paid and volunteer staff, and created a new role coordinating marketing and team volunteering.

Through the hard work of our General Manager, networking in the community and the outcomes reported from focus groups held, it has been established that there is a need for a pilot North Shore Outreach Office. We will continue working on this to build on a better understanding of the needs of community groups across Auckland towards opening additional outreach offices across Auckland with the first planned for the North Shore in 2010.

In spite of a tough recessionary climate we have been able to source and convert new funding streams to enable growth in our services. Once again the "Christmas Wrapping" at Sylvia Park was a success, and we as a board are truly thankful for the hard work of our General Manager and her staff and the many volunteers who contributed their time and "hands".

The board has been successful in gaining two new members. This means that the skill and knowledge base for Volunteering Auckland continues to grow each year. Our new board members are Kate Ashcroft, who brings specialist employment legal skills, and Catherine Mitchell, who is the National Operations Manager with Alliance Catering [Spotless]. Thank you both very much for your dedication and commitment to Volunteering Auckland. This is further supported by the strong leadership from Cheryl. Her continued role as General Manager inspires the whole team.

The board was sad to lose one of our members, Tim Antric, to Wellington, as he decided to be closer to family. We would like to express our thanks for his input and support whilst he was with us and wish him well in his new career and future.

As a board, we are impressed with the great work that is being done by both our paid staff and volunteer staff under the direction of our General Manager, Cheryl. Thank you to all of you for your dedication and commitment, it is greatly appreciated.

Finally I would like to thank each of our board members for their support and commitment, especially in these very challenging times where life is very busy and one of the biggest sacrifices we make today is to donate our time.

**Dianne Denny**  
Chairperson

"Volunteering Auckland has been a fantastic source of prospective mentors for our programmes. The staff at Volunteering Auckland are informed and passionate about the role of volunteers in our community. They are efficient and knowledgeable in informing prospective mentors about our programme and referring suitable candidates onto us for screening and training. As a central point of contact for volunteers in the community they are a great resource to us at Project K and therefore to the students that participate on our programmes."

**Project K**

## General Manager's Report



It has been a tumultuous year with a number of changes, both in the government and the economy. It has been a year of uncertainty with declining charitable funding and an increasing demand in volunteering hours and demand for services.

Volunteering Auckland has had increases of more than 100% in calls and registrations of volunteers. There was a noticeable increase in full time employed people and students looking for voluntary opportunities as well as for those seeking employment. Also the number of workshops on volunteer management provided to our member organisations has more than doubled. Our member service's Needs Survey (08-09) affirmed that organisations are increasingly taking advantage of these opportunities to address their volunteering needs.

Feedback from our members also indicated a mixed result with regards to their volunteer requirements. Some organisations have had little change while others have had to rely on volunteers to a greater degree than has been traditional or usual practice. Not for profits from many sectors, especially those providing social services also reported increased stress levels which have been a direct result of the significant increase in demand for their services and the search for new funding sources as well as competing for a shrinking pool of known funds. We also saw greater stress experienced by the volunteers many of whom were looking at volunteering as a means to gain work experience or new opportunities.

The past year has been hard but it also provided us with the opportunity to highlight and promote volunteering to a wide range of people who normally wouldn't consider volunteering as an option. With almost 44% of our volunteers this year in the 20-29 age group, it has prompted us to think in new ways and look at other new methods for engaging and retaining these volunteers.

It was particularly apt that the theme of Volunteer Awareness Week 2008 was, 'Engaging Youth'. Volunteering Auckland ran a series of activities and events during the week including a workshop on 'Engaging Youth as Volunteers', a radio programme as well as stories in local papers in collaboration with AUT on Youth volunteering.

Volunteering Auckland continues to be committed to identifying, meeting and promoting the ongoing needs of volunteers and member organisations in the Auckland region. I am grateful to everyone whose time, support and passion has and continues to make this possible.

Yours in volunteering

**Cheryl Martin**  
General Manager

"We have directly benefited from your informative workshops, statistics on volunteering as it relates to our sector, advice on recruiting and managing volunteers, and assistance with finding suitable volunteers for our organisations. We have also found your staff to be very helpful, friendly and well informed. Volunteering Auckland have connected us with capable, skilled volunteers that have donated hundreds of hours of free time to our organisation. We couldn't possibly have paid for these hours, and so our clients – families raising children with autism – have been better served because of Volunteering Auckland's efforts."

**Children's Autism Foundation**

## Centre Operations & Development

### Overview of the Year

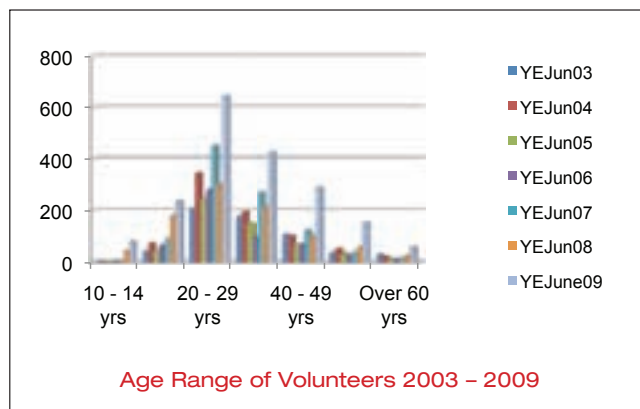
The 2008-2009 year has been extremely busy with an overall increase of 120% for general registrations and 88.3% for team or corporate volunteering registrations.

Volunteering Auckland also had a considerable increase in interest in training workshops for volunteer management, with over 405 participants attending 19 workshops, several of which were delivered in partnership with city councils across the region.

Along with face to face interactions, Volunteering Auckland has been looking at effective channels to make opportunities and interactions more accessible and this has resulted in the creation of a blog for corporate/team volunteering opportunities <http://volunteeringauckland.blogspot.com/>, a Facebook page which has over 200 friends and a project brief to develop a new website.

Volunteering Auckland continued to provoke thought and discussion through its series of DVDs 'Volunteering beyond the Stereotypes' filmed in collaboration with AUT. The first two DVDs in the series filmed in the last couple of years are on Corporate and Migrant volunteering. The third DVD produced this year focused on volunteers with physical disabilities. Volunteering Auckland also completed filming 'Volunteering Auckland – Connecting Volunteers to our Community' an Open Door documentary by Morningside Productions profiling volunteering in the Auckland region and the services of Volunteering Auckland.

Volunteering Auckland has also been involved in several other projects including the Christmas gift wrapping project at Sylvia Park from December 6 to 24, 2008 and submissions to the Auckland City Council LTCCP and Auckland Transitional Authority as well as networking meetings for member organisations and focus groups to facilitate a greater understanding of volunteering needs.



Cheryll Martin, General Manager and Dianne Denny, Chairperson at NZ Herald and P&O Cruises "Unsung Heroes" Awards launch dinner, February 2009

"The community focus your organisation has championed gave us a vital link to the many helping hands looking to participate in community support. Without the drive of Volunteering Auckland and your connections with volunteers we are certain we would not have been able to complete these tasks for many years."

**Birkdale North School**

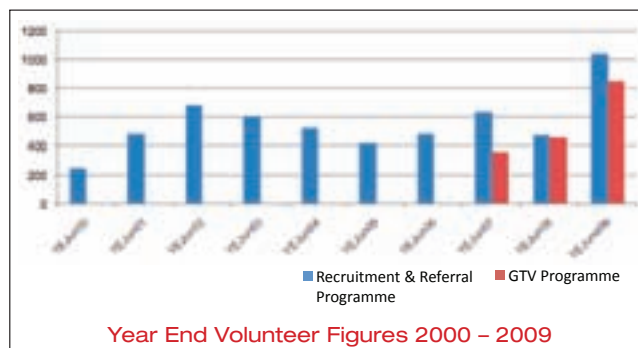
"With the assistance of volunteers we can provide more homeless services, advocacy and community social services to high risk families in need. Thank you Volunteering Auckland for providing an excellent and much needed service in these harsh economic times."

**Island Child Charitable Trust NZ**

## Centre Operations & Development

### Recruitment & Referral Service

The first quarter saw a slight drop in the number of volunteer registrations, both individual and team. There were a number of factors responsible including the team volunteering programme being on hold until a new coordinator was appointed, being the middle of winter and a small number of interviewing staff in-house. However numbers grew steadily through the second quarter and picked up hugely in the third quarter. The third quarter saw two interview stations in operation daily with eight interviewers, three data entry/followup volunteers and requests and registrations being responded to within 48 hours. The placements remained steady through the quarters at around 50% for general registrations/referrals and 98.9% for team referrals.



The recession and the financial crisis have contributed not only to increases in the number of volunteers and voluntary positions available but also to the high calibre of skills and talent available to the community sector. The last two quarters had a number of volunteers with very high qualifications, experience and skills in the areas of policy, management, investment, costs analysis etc looking for voluntary opportunities.



ANZ and National Bank Team volunteering  
at Christmas Wrap project in  
December 2008

### Group/Team Volunteering

2008-2009 has seen team volunteering registrations almost double in number from the previous year. A number of businesses partnered with Volunteering Auckland to complete projects ranging from conservation, gardening, helping at the zoo and schoolyard tidy-ups to CMA Annual Games Day, Canteen Bandanna Packing, painting a childcare centre and rest home help. Teams ranged from four to twenty and they all had one thing in common – a desire to use their time and skills for a cause they were passionate about, a bit of team building and a lot of fun.

Volunteering Auckland assisted the teams and supported their volunteering activities by finding and matching appropriate opportunities, fostering relationships and connecting them with our member organisations and promoting their activities in our newsletter, blog and local media through stories and photos.

### Outreach

Volunteering Auckland continued on the journey of ensuring that all people within the greater Auckland area are able to access voluntary opportunities. Work has been started on laying the groundwork for a satellite office on the North Shore in partnership with North Shore City Council. This work will continue into the coming year with, hopefully, news of an “open door” to volunteering somewhere on the North Shore by the end of 2010.

The ongoing feasibility of a new web presence is also continuing with a development plan completed. Now it is time to source the support, including financial, to see this “dream” turn into reality by the end of 2009.



# Centre Operations & Development

## Training, Information and Consultation Services

Interest in our volunteer management training workshops has continued to increase. Volunteering Auckland delivered 19 workshops to 405 participants across Auckland. 13 of these workshops were delivered in partnership with the Auckland, North Shore, Manukau and Waitakere city councils. The number of workshops and participants has almost doubled from the previous years and interest continues to grow. The feedback from the workshops has been very positive with 80% of the participants responding with 'very good' and/or 'excellent'.

The workshops covered a range of topics including 'Developing policies for volunteer programmes', 'Engaging Youth', 'Dealing with HR difficulties', 'Recruitment, selection and placement of volunteers' and 'Motivation and recognition for retention of volunteers'. Volunteering Auckland also has an updated library with relevant texts, research, journals etc on volunteering issues, best practice and volunteer management available to member organisations on request.

## Member Engagement/Marketing

In 2009 a team comprising staff and board members formed a marketing committee to review the way Volunteering Auckland communicated our services. As part of the review three focus groups were held to help understand members' needs better.

The review told us that our members wanted our communications with them to be more structured and based around regular and expected communications. They also valued more personal direct contact and they wanted us to develop a more fully functional website.

We incorporated this feedback into our future planning and have updated our quarterly member newsletter 'Volunteer Trends'. This feedback has also helped Volunteering Auckland set its priorities for 2010. The key priorities over the next year will be –

- Developing an improved web presence to provide members and volunteers with a more accessible tool.
- Increasing our profile amongst community groups.
- Increasing team volunteering by creating opportunities, collateral and a regular contact programme, enabling and encouraging employees to be active in the community.

## Marketing at Volunteering Auckland: Getting Set for 2010/2011

Our four priorities for improvement in 2010 will be:

**Developing a much improved web presence** – our current site is complex and hard to navigate and should be so much more of a tool than it is today for prospective volunteers and members. To this end we have now developed a full scope for redevelopment and are currently seeking funding with a view to having a new site that will better serve the interests of members and volunteers by end of year 2010. This is one of Volunteering Auckland's top 3 priorities for 2010/11.

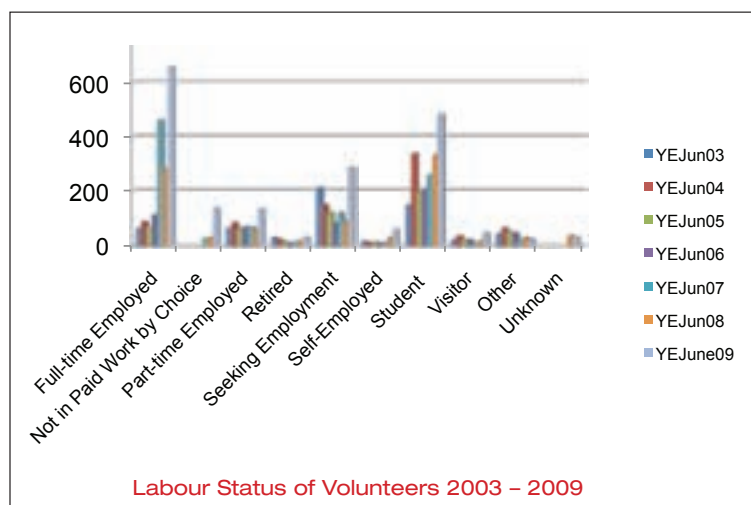
**Member communication** – in 2009 we ran focus groups to help us better understand our members' needs. We know that our members value our communication today but want it to be more structured and based around regular and expected communications; that they value more personal direct contact, and that they want us to develop a more fully functional website. The updated member newsletter which is now sent every quarter is one way that we give more structure and focus to our communications. Your comments about the newsletter are always welcome and if you are not on our distribution list simply email us at [gm@volunteeringauckland.org.nz](mailto:gm@volunteeringauckland.org.nz).

**Increasing our profile amongst community groups** – we are currently recreating our New Member pack and will seek to increase our member base in 2010/11 by at least a further 10%.

*continued...*

## Centre Operations & Development

**Team/Employee Volunteering** - creating opportunities for employees and others in teams of 3 or more to be active in the community. Our Team Volunteering Programme is set to take off in 2010 after some early success this year. We're committed to supporting this with collateral that will attract organisations with an interest in employee or team volunteering and with a regular programme of contact that will keep them actively engaged in our work.



### Research

Research was undertaken by Volunteering Auckland to understand the opinions about volunteering and the characteristics of current volunteers from the Pacific community residing in the Auckland region. A descriptive and exploratory survey questionnaire was the primary research tool.

The key findings confirm the evidence found in earlier research undertaken on volunteering, for example that Pacific Island volunteers spend high numbers of hours volunteering every week and that volunteering is undertaken by all age groups. In addition, numerous volunteering

positions are usually undertaken by a Pacific person in their lifetime, particularly through churches and religious groups. The research showed that Pacific Island peoples' volunteering is largely motivated by a desire to help others and notions of community contribution and obligation, and less so for personal reasons or personal gain. Volunteering, or its cultural equivalent, is seen as having immense value both for enriching the lives of the Pacific community and maintaining Pacific cultures through the generations.



### BNZ Volunteers at the Auckland Zoo

On Thursday, 25 June, volunteers from BNZ spent the day helping out at Auckland Zoo.

BNZ employees can take two days paid volunteer leave in addition to annual and other leave. They are encouraged and supported to get involved in their local communities and charities.

The volunteers started their day at 8am in the siamang enclosure at the Zoo for some weeding. As Jo Koller, Product Manager Transactional Banking said: "It was like gorillas in the mist... a very fine rain fell while we were

weeding in the siamang enclosure, with the siamangs over in quarantine making their territorial calls... very cool!" They also met the famous Awani, who, according to the zookeeper, was about to be introduced to a girlfriend.

The highlight of the trip for the group was the opportunity to enter the cottontop tamarinds' enclosure while the five tamarinds were inside. The tamarinds watched from the comfort of the tree branches as the BNZ team worked on removing flaxes.

All in all, the team had an amazing time and enjoyed being part of the great work going on at Auckland Zoo. Thanks to Volunteering Auckland for arranging this awesome opportunity.

**Chew Lian Gong, Strategy & Marketing, BNZ**

# Volunteering Auckland Team 2008 - 2009

## Admin Support and Reception

Anitha Mogilicharla  
Jelena Milnovic  
Ling Jiang  
Robyn Bond  
Rose Pigg  
Sheetal des Baux  
Sona Das  
Tanya Spektor  
Thomas Park  
Trudie de Vrije  
Yuen May Fung

## Data Entry

Mithra Rosemin  
Sharmilla Chevendra  
Yuka Wade

## I.T. Support

Belinda Trueman  
Jan Barnard  
Peter Yates

## Librarian

Minsoo Cha

## Recruitment & Referral Programme

Anna Chambers  
Barbara Tokley  
Brenda Chan  
Camelia Petrus  
Christine Eide  
Christine Houlahan  
Honor Houlsworth  
Joyce KaKi Chow  
Kamala Shz  
Lynne Titter  
Madel Mamaril  
Monisha Thorani  
Satish Pendem  
Sidney Hill  
Tsungai Marowa  
Vafa Abbasova  
Wayne Tarrant  
Yating Jiang  
Yvonne Wang

## Media Team

Dimple Patel  
Flora Lloyd  
Gil Rubin  
Kathryn Bartlett  
Katrina Elia  
Lisa van den Burg  
Ngoc Pham  
Patrice Buescher  
Sherwin Chua  
Vanessa Huang

## Support to General Manager

Angela Radosits [Training Logistics]  
Diane Howie-King [Marketing]  
Hayden Zuill [Promotions]  
Ken Burns [Funding]  
Tim Loft [Stakeholder Management]

## Special Projects

Sandeep Kumar

## Team Volunteering Programme

Emma Winton  
Sally Lau  
Samantha Too  
Sue Archibald

## TOTAL NUMBER OF VOLUNTARY HOURS CONTRIBUTED THIS YEAR

From 1 July 2008 to 30 June 2009 –  
3228 hrs (worth \$48,420 @ \$15/hr)

The hours recorded to the left do not include the countless voluntary hours contributed by the Board of Trustees, IT Support, the Media Team, all those who helped with the Gift Wrapping fundraiser for VA at Sylvia Park last Christmas and other projects completed offsite, or the unpaid hours contributed by paid staff to the running of the centre and delivery of our services.

## WE THANK EACH AND EVERY ONE FOR THE TIME YOU HAVE GIVEN SO FREELY – THANK YOU!!



"Through volunteering, I have learned so many things that I wouldn't have learnt in any other ways. It gave me strength and more knowledge to guide myself on the right path. This is an excellent way to enhance my skills and gain experience that I would be very useful in the future."

**Minsoo Cha, Librarian**



"I am glad to have been accommodated here at Volunteering Auckland to join the Media Team where I can also share my skills in photography, journalism and some creative ideas on advertising. Thanks to Cheryl and Marja and to all the kind people here at Volunteering Auckland. It certainly has made my stay in Auckland more meaningful."

**Sherwin Chua, Marketing Team: Photography Project**



"Volunteering keeps me active, gives me the chance to meet and work with all those fantastic people who offer their time to give something back to the community. Through the organisation and participation at the trainings I am able to access more and more information about this sector which helps me to integrate into NZ society."

**Angela Radosits, Training Logistics Coordinator**



**NOEL ASHBY**  
CHARTERED ACCOUNTANT

## Audit Report

TO READERS OF THE FINANCIAL STATEMENTS OF THE VOLUNTEERING AUCKLAND TRUST

I have audited the attached financial report of the Volunteering Auckland Trust  
The report provides information about the past financial performance of the Trust and its financial position as at 30 June 2009.

### Trust's Responsibilities

The Trust and its officers are responsible for the preparation of the financial statements and for ensuring that they fairly reflect the financial position of the Volunteering Auckland Trust as at 30 June 2009 and the results of its operations and cash flows for the year ended on that date.

### Auditor's Responsibilities

It is my responsibility to express an independent opinion on the financial statements presented and to report my opinion to you.

### Basis of Opinion.

An audit includes examining, on a test basis, evidence relevant to the amounts and disclosures in the financial report. It also includes:

- the significant estimates and judgements made by the Trust in the preparation of the financial report
- whether the accounting policies of the Volunteering Auckland Trust are appropriate to the circumstances, consistently applied and adequately disclosed.

I conducted my audit in accordance with generally accepted auditing standards in New Zealand. I planned and performed my audit so as to obtain all the information and explanations which I considered necessary to provide me with sufficient evidence to give reasonable assurance that the financial statements are free from misstatements, whether caused by error or fraud. In forming my opinion I also evaluated the overall adequacy of the presentation of information in the financial statements.

Other than in my capacity as auditor I have no relationship with or interests in the Volunteering Auckland Trust

### Uncertainty

In common with other organisations of a similar nature, control over income prior to its being recorded is limited and there are no practical audit procedures to determine the effect of the limited control.


### Unqualified Opinion

I have obtained all the information that I have required.

In my opinion:

Proper accounting records have been kept as far as appears from my examination of those records; and the Financial Statements on pages 3 to 8 fairly reflect the transactions of the Volunteering Auckland Trust for the year ended 30 June 2009 and its operations for the year ended on that date.

My audit was completed on 19 September 2009 and my unqualified opinion is expressed as at that date.



Noel Ashby  
Chartered Accountant



# Directory

## Volunteering Auckland Trust

### Nature

Support and assistance for people in need, community welfare agencies and other charitable organisations.

### Trustee

Dianne Denny (Chair)  
Robert Limb (Vice Chair)  
Peter Yates (Treasurer)  
Kit Howden  
Paul Hutchinson  
Kate Ashcroft  
John Brewerton  
Catherine Mitchell

### Date of incorporation

24 August 1992

### Patron

Dm. Barbara Goodman

### Power of appointment

Board of Trustees

### Minimum number of Trustees

Not less than 6 and no more than 12

### Decision Making

Majority of Trustees

# Statement of Financial Performance

For The Year Ended 30th June 2009

Income	NOTES	2009	2008
Conference Fees Reimbursed		867	3,236
Donations - Friends of VA		8,333	444
Funding Events		25,244	18,175
Interest Received		2,503	2,378
Other Income	1.5	1,322	3,563
Training Fees		3,640	3,656
		<u>41,909</u>	<u>31,452</u>
Grants and Donations	1.4	182,071	99,430
<b>TOTAL INCOME</b>		<b><u>223,980</u></b>	<b><u>130,882</u></b>
<b>LESS EXPENSES</b>			
Accident Compensation Levy		625	576
Accountancy & Audit Fees		4,090	3,352
AGM Costs		2,763	1,870
Advertising & Promotion		503	2,983
Bank Charges		106	71
Board Meeting Expenses		-	-
Cleaning Expenses		1,316	-
Conference fees		1,782	3,882
Contract Services		105	24,458
Depreciation		2,525	2,097
Equipment Service & Support		4,714	5,968
Fines & Penalties - Inland Revenue		314	479
General Expenses		1,739	2,968
Insurance		860	1,713
Kitchen Supplies		976	-
Kiwi Saver Contributions		1,351	1,100
Office Supplies & Stationery		2,691	2,426
Printing		-	2,300
Rent		21,135	17,284
Salaries		90,538	84,008
Telephone & Internet Expenses		4,980	4,483
Training/Course fees/Manuals		-	1,325
Travel Expenses		2,218	1,902
Subscriptions & Resource Materials		-	533
Sylvia Park Event Costs		1,178	-
Volunteer Badges		782	884
Volunteer Recognition		182	347
Volunteer Reimbursement		399	96
Workshop Costs		1,717	3,363
<b>TOTAL EXPENSES</b>		<b><u>149,589</u></b>	<b><u>170,468</u></b>
<b>EXCESS EXPENDITURE OVER INCOME</b>		<b><u>74,391</u></b>	<b><u>(39,586)</u></b>

# Statement of Movements in Equity

For The Year Ended 30th June 2009

	NOTES	2009	2008
Equity at Start of Period		33,355	72,941
Net Surplus/(deficit) for Period		74,391	(39,586)
		<u>107,746</u>	<u>33,355</u>

# Statement of Financial Position

As at 30th June 2009

	NOTES	2009	2008
<b>CURRENT ASSETS</b>			
ASB Cheque Account - 00		16,805	14,153
ASB Call Account - 51		66,022	44,090
ASB Reserves Account - 53		43,811	10,146
Petty Cash		100	-
Accounts Receivable		25,230	1,383
		<u>151,968</u>	<u>69,772</u>
<b>NON CURRENT ASSETS</b>			
<b>Fixed Assets</b>			
As Per Schedule ( at Book Value)	2	8,400	10,925
		<u>160,368</u>	<u>80,697</u>
<b>CURRENT LIABILITIES</b>			
Accounts Payable		13,126	12,904
Income Received in Advance	1.6	35,499	36,250
GST Liability		3,997	(1,812)
		<u>52,622</u>	<u>47,342</u>
<b>NET ASSETS</b>			
		<u>107,746</u>	<u>33,355</u>
<b>REPRESENTED BY:</b>			
<b>TRUST EQUITY</b>			
Opening Balance		33,355	72,941
Less Excess Expenditure Over Income		74,391	(39,586)
		<u>107,746</u>	<u>33,355</u>

Trustee 

Trustee 

Date 28/8/09



# Notes to Financial Statements

## Volunteering Auckland Trust

### 1) STATEMENT OF ACCOUNTING POLICIES

These are the financial statements of the Volunteering Auckland Trust incorporated on the 24th August 1992.

The financial statements have been prepared in accordance with generally accepted accounting principles.

#### 1.1 Measurement System

The measurement system adopted is that of historical cost.

#### 1.2 Particular Accounting Policies

The following is a summary of the significant accounting policies adopted by the trust in the preparation of these financial statements.

#### Accounts Receivable

Accounts receivable are stated at their estimated net realisable value.

#### Fixed Assets & Depreciation

Fixed Assets are included at cost less aggregate depreciation. Depreciation of fixed assets, other than Freehold Land, is calculated on a diminishing value basis so as to allocate the cost of the assets over their useful lives. The rates of depreciation are shown in the Fixed Asset Schedule forming part of these financial statements.

#### Goods and Service Tax

Financial information in these accounts is recorded exclusive of G.S.T. costs. G.S.T. payable or receivable at balance date is included in the appropriate category in the Statement of Financial Position.

#### Differential Reporting

The trust qualifies for differential reporting as it is not publicly accountable and it meets the size criteria. The trust has taken advantage of all available differential reporting exemptions.

#### 1.3 Changes in Accounting Policies

There have been no changes in accounting policies. All policies have been applied on bases consistent with those used in previous years except for Income in Advance which has previously not been recognised.

#### 1.4 Grants and Donations - details

	2009	2008
Auckland City CGAF	-	3,000
Auckland City Accomodation	2,320	880
Auckland City Diversity Fund	20,000	17,778
ASB Charitable Trust	66,667	25,000
Caring Catholic Fund	1,667	5,000
COGS Auckland	5,000	4,000
COGS Manukau	1,500	3,300
COGS North Shore, Rodney	2,500	1,000
COGS Waitakere	3,500	2,500
Dept of Internal Affairs Volunteer Support Fund	21,000	21,000
JR McKenzie Trust	-	2,222
Lion Foundation	2,500	2,500
Lottery Welfare	33,750	11,250
Ministry of Social Development - C2	21,667	-
	<b>182,071</b>	<b>99,430</b>

# Notes to Financial Statements

## Volunteering Auckland Trust

### 1.5 Income and expenses

Other income includes IAG, sundry, COVAK.

Other expenses include cleaning, kitchen supplies, workshop catering, manuals bought, memberships and subscriptions, staff and recruitment costs.

### 1.6 Income in Advance

Income received in advance liability details at 30th June 2009

	2009	2008
Dept of Internal Affairs - Lottery Grant	-	33,750
Lion Foundation Grant	-	2,500
ASB Community Trust	13,333	-
Caring Catholic Foundation	2,333	-
COGS Manukau	1,500	-
Ministry of Social Development C2	18,333	-
	<u>35,499</u>	<u>36,250</u>

### 1.7 Comparative Figures

The comparative figures are for the 12 months ending 30th June 2008.

### 1.8 Income Tax

The Trust is a Charitable Trust for taxation purposes.

### 1.9 Capital Commitments

There were no capital commitments outstanding as at 30th June 2009.

### 1.10 Contingent Liabilities

There were no contingent liabilities outstanding as at 30th June 2009.

# Taxation Depreciation Schedule

For the Year Ended 30th June 2009

	Purchase Date	Original Cost	Opening Book Value	Deprecn Method DV	No Months Used	Additions/ (Disposals)	YTD Deprecn	Accum Deprecn	Closing Book Value
<b>Office Furniture &amp; Equipment</b>									
Overhead Projector		1,254	41	20.0%	12		8	1,221	33
Chairs		540	43	20.0%	12		9	506	34
Fridge		244	36	15.0%	12		5	213	30
Tables		621	110	15.0%	12		17	528	94
Euoplan 4 Dr File Cabinet	Jan-03	301	242	14.4%	12		9	68	233
Sony Projector Viewsonic PJ512D	Jun-08	749	730	30.0%	12		55	73	676
Chairs Knight Capri Blue x 4	Jun-08	732	720	19.2%	12		35	46	686
Euoroplan Metal Cupbd 1800H x 2	Jun-08	801	793	12.0%	12		24	32	769
Samsung Phone System, 7 phones	Jun-08	4,800	4,680	30.0%	12		351	471	4,329
		<u>10,042</u>	<u>7,396</u>			<u>7,082</u>	<u>512</u>	<u>3,158</u>	<u>6,884</u>
<b>Computer Software &amp; Equipment</b>									
Toshiba Satellite 1130 Laptop	Aug-03	2,205	90	48.0%	12		43	2,158	47
Dell Optiplex PC - used	Sep-03	1,100	95	40.0%	12		38	1,043	57
IBM X205 SCSI Server, installation	Mar-04	2,020	124	48.0%	12		60	1,956	64
Internal DAT 4 Tape Drive	Mar-04	1,399	86	48.0%	12		41	1,354	45
Monitor	Mar-04	235	15	48.0%	12		6	226	9
Install/Configure Linux Server	Apr-04	900	55	48.0%	12		26	871	29
Brother MFC215c Printer	Feb-07	216	90	48.0%	12		43	169	47
Dell Pentium IV, 1gb Ram, 17" monitor	Aug-07	533	289	50.0%	12		144	389	144
4 x PB1130 PCs incl MSXP Pro	Jan-08	3,836	2,685	60.0%	12		1,611	2,762	1,074
		<u>12,444</u>	<u>3,529</u>			<u>2,013</u>	<u>10,928</u>	<u>1,516</u>	
TOTAL		<u>22,486</u>	<u>10,924</u>			<u>2,525</u>	<u>14,087</u>	<u>8,400</u>	

# List of Members

## Animals

Animal Welfare Institute of NZ  
Auckland Zoological Park  
Franklin Zoo  
Lonely Miaow Assn Inc (The)  
Save Animals From Exploitation  
SPCA - Bird Rescue  
SPCA - Volunteer Auxiliary

## Arts/Cultural/Heritage

Auckland Festival of Photography  
Auckland Performing Arts Centre (The)  
Auckland Philharmonia Orchestra  
Auckland War Memorial Museum  
Devonport Historical & Museum Society  
Documentary New Zealand Trust (The)  
Ellerslie Community Arts Trust  
Ernest Clarke Memorial Museum  
(Papakura & District Historical Soc Inc)  
Ethnic Culture Arts and Heritage Trust  
Glen Eden Community Protection Society  
Highwic - NZ Historic Places Trust  
Interacting Theatre  
McLaren Park & Henderson South Trust  
NZ National Maritime Museum  
Playhouse Theatre Inc  
Pumphouse Theatre & Gallery  
Spore Dynamics  
Titirangi Community Arts Council -  
Upstairs Gallery  
Toi Ora Live Arts  
Unforgettable Music Society Inc

## Church/Faith

Avondale Union Parish ESF  
Cathedral of the Holy Trinity (Auckland)  
De Paul House  
Iosis Family Solutions  
Methodist Mission Northern  
NZ Christian Prayerline  
Presbyterian Support (Northern)  
Scripture Union  
St. Davids Presbyterian Church  
The Old Homestead Community House  
Incorporated

## Conservation/Environment

ARC - Northern Regional Parks  
Auckland Regional Council  
Auckland Regional Parks - North  
Auckland Regional Parks - South  
Auckland Regional Parks (Arataki) - West  
Auckland Regional Parks Service- Central  
CCS Disability Action  
Conservation Volunteers New Zealand  
Department of Conservation -  
Auckland Consequency  
Donate Charitable Trust  
Eden Garden Society Inc.

Forest and Bird - Ark in the Park  
Friends of Maungawhau Inc  
(formerly Park Care)  
Friends Of Te Atawhai Whenua  
Friends of the Whau  
Great Barrier Island Charitable Trust  
Greenpeace NZ Inc  
Guardians of Newton Reserve  
Kaipatiki Ecological Restoration Project  
[KERP]  
Manukau Heads Lighthouse Trust  
Motuihe Island Restoration Project  
Motutapu Island Restoration Trust  
Neighbourhood Support - Waitakere  
North Shore City Council Parks  
Ranui Community Garden  
(Ranui Action Project)  
South Kaipara Landcare  
Stardome Observatory  
Te Ukaipo Mercy Initiatives for Rangatahi

## Disability Services

Ambury Park Centre for Riding Therapy  
Auckland Christian Fellowship for  
Disabled  
CCS Auckland  
Christian Ministries with Disabled Trust  
Citizen Advocacy Auckland Inc  
Creative Abilities Association  
Crossroads Clubhouse  
Disability Resource Centre Inc.  
Hearing Dogs for Deaf People NZ  
Henderson Riding for the Disabled  
IHC North Shore  
Justice Action Group Inc  
Masada Special Needs Centre  
Motor Neurone Disease  
Paralympics New Zealand  
Raukauri Music Therapy Centre  
Recreate Auckland Trust  
Totara Park Riding for Disabled  
Wings Trust Franklin

## Education

AFS Intercultural Programmes  
(Auckland Region)  
Auckland Adult Literacy Scheme  
Birkdale North School  
Blind and Low Vision Education  
Network NZ  
English Language Partners -  
South Auckland  
Green Bay High School  
Green Bay School  
He Waka Matauranga  
Life Education Trust North Shore  
Literacy North Shore Inc  
Massey High School  
NZ Parent Teacher Assn Inc

Parents Inc  
Rawene Community Centre  
St Mary's School - Northcote  
Sunnydene Special School  
Walk Auckland

## Emergency Services

Caring Caller St John  
Civil Defence - Manukau City Council  
Coast Guard Northern Region  
Counties Manukau Victim Support Group  
NZ Fire Service  
NZ Red Cross Inc - Ak Central Service Ctr  
- Northern Region  
Order of St John Community Services

## Health

10 FNZ / KIDS Foundation  
ADHB Site Ambassadors  
Agape Homes Trust  
Allergy New Zealand Inc  
Alzheimers Counties Manukau  
Antara Natural Health Clinic  
Arahura Charitable Trust  
Arthritis New Zealand  
Arthritis New Zealand -  
Northern Regional Office  
ASH [Action on Smoking Health]  
Asthma Auckland [Asthma NZ]  
Auckland Urban Mission Inc  
(Drug Arm Auckland)  
Autism NZ Inc Auckland  
Brain Injury Association (Inc)  
Breast Cancer Research Trust  
Buchanan Rehabilitation Centre (ADHB)  
Burns Support Group Charitable  
Trust Inc.  
Cancer Society Auckland  
CanTeen - NZ Teenage Cancer Patients  
Child Cancer Foundation  
Cleft Lip and Palate Support Group  
Deaf Association of NZ - Auckland Office  
Diabetes Auckland  
Epilepsy Association of NZ  
Epilepsy North Shore/Rodney  
Everill Orr Village  
Glaucoma New Zealand.  
c/- Dept of Ophthalmology  
GROW New Zealand Inc  
Hibiscus Coast Hospice  
Higher Ground Drug Rehabilitation Trust  
Huntingtons Disease Assn Inc (Auckland)  
IHC Counties  
IHC South / East Auckland  
IHC West /Central Auckland  
Kenzie's Gift  
Leukaemia and Blood Foundation  
Manukau Super Clinic  
Miscarriage Support Auckland Inc.



# List of Members

Multiple Sclerosis Soc. of NZ  
(Auckland Regional Society)  
Muscular Dystrophy Assn.  
National Foundation for the Deaf  
National Heart Foundation NZ  
New Zealand Breast Cancer Foundation  
North Shore Hospice Trust  
NZ Aids Foundation - Burnett Centre  
NZ Somali Women Incorporated Society  
Phobic Trust of NZ Inc (1983)  
Royal New Zealand Foundation  
for the Blind  
SF Auckland Inc.  
Skip for Life Charitable Trust  
South Auckland Health Foundation  
South Auckland Hospice Charitable Trust  
St Josephs Mercy Hospice  
Starship Foundation  
Stepping Ahead Recovery Centre  
(Te Whetu Tiaho)  
Stroke Foundation Northern Region Inc  
Volunteer Stroke Scheme for  
Communication Impaired  
Watersafe Auckland  
Wellpark College of Natural Therapies  
Whangarei Hospital

## Information/Advising

Auckland City - Community Development  
Auckland City Council -  
Community Services  
Auckland District Council of Social  
Services  
Avondale Citizens Advice Bureau  
Business in the Community  
(Business Mentors NZ)  
CAB Auckland City  
CAB- International Student Services  
Central Districts Budgeting Services  
Combined Churches Budgeting Service  
Devonport Community Co-ordinator  
DIA Community Development Group  
Eden / Albert Citizens Advice Bureau  
Enterprising Manukau  
Enterprising Manukau  
Glen Eden Citizens Advice Bureau  
Henderson Budget Service Inc  
Henderson Citizens Advice Bureau  
Lifeline Auckland  
Mangere Citizens Advice Bureau  
Manukau City Community Development  
Massey Matters  
Mt Roskill Citizens Advice Bureau  
Neighbourhood Support - Auckland City  
New Lynn Citizens Advice Bureau  
Newmarket Business Association  
North Shore Community & Social  
Services Inc.

North Shore Visitors Centre  
Panmure/Ellerslie Citizens Advice Bureau  
Ponsonby/Grey Lynn CAB  
Queen Street Citizens Advice Bureau  
Robin Hood Foundation  
Sustainable Business Network  
The Big Idea Charitable Trust  
United Way NZ  
Waitakere City Council

## Maori Services

Counties Eastern Outrigger Canoe Club  
Orakei Marae

## Migrant/Refugee Services

Auckland Refugee Council  
Auckland Regional Ethnic Council (Inc)  
Auckland Regional Migrant Services  
Charitable Trust  
Bhartiya Samaj Charitable Trust  
Culture Company Reading 4 U  
(CCR4U) Inc  
Diversity Trust  
English Language Partners -  
North Shore Inc  
English Language Partners -  
West Auckland  
English Language Partners  
(Auck Central) Inc  
Ethnic Voice NZ Inc.  
Harbour Primary Health Organisation  
Migrant Action Trust  
New Zealand Nepal Society  
Office of Ethnic Affairs  
Refugee and Migrant Service - Mangere  
Refugee Services Aotearoa New Zealand  
Shakti Community Council Inc  
Shanti Niwas Charitable Trust Inc.  
Volunteer Tutor Scheme (Centre for  
Refugee Education)

## Older People Services

Age Concern - Auckland  
Age Concern Counties/Manukau Inc  
Alzheimers Foundation  
Care & Craft Centres of NZ Trust  
Christian Healthcare Trust (St Margaret's  
Hosp & Resthome)  
Communicare Central Auckland  
Elizabeth Knox Home & Hospital  
Franklin Hospice  
Jervois Hospital & Rest Home  
Lady Allum Village  
Meals On Wheels -  
Auckland Central & West  
Meals on Wheels - Auckland North  
Meals on Wheels - Auckland South  
North Shore CMA  
Papatoetoe Residential Care

Selwyn Foundation  
St Andrew's Village  
West Harbour Gardens Private Hospital

## Overseas Aid

Fred Hollows Foundation NZ (The)  
Oxfam  
Tear Fund  
The Leprosy Mission  
Trade Aid Importers - Auckland Central  
World Vision NZ

## Social Justice

Amnesty International Aotearoa NZ  
Auckland Central Victim Support Group  
Citizens Commission on  
Human Rights Inc  
Prisoners Aid & Rehabilitation Society -  
Auckland District  
Rape Prevention Education Auckland Inc  
Shine (Safer Homes in NZ Everyday)  
Tenants Protection Assoc.

## Social Services

ADHD Association Inc  
Age Concern - North Shore  
Amitabha Hospice  
Anglican Trust for Women and Children  
Auckland City Mission  
Auckland Women's Centre  
Auckland Women's Refuge  
Avondale RSA Inc  
Care Waitakere Trust  
Chinese New Settlers Services Trust  
Devonport Community House  
Dress for Success Auckland  
EDEN - Eating Difficulties Education  
Network  
Glen Innes Family Centre  
Habitat for Humanity Greater Auckland  
Habitat for Humanity NZ - National Office  
Heart Felt Help Volunteer Programme -  
Salvation Army  
Helping Hands  
Home and Family Society  
Island Child Charitable Trust NZ  
Make A Wish NZ  
Mt Eden Men's Prison  
New Creation Mission Trust  
Papakura Christian Care Budget Service  
Parent & Family Resource Centre  
Parent Trust Auckland Inc  
PILLARS (Auck) Inc.  
Raeburn House  
(North Shore Com Health Network)  
Ranui Community House Inc  
Richmond Fellowship New Zealand  
Te Whare Awhina o Tamworth Inc  
Victim Support - Counties Manukau

# List of Members

Waiuku Family Support Network (Central)  
Western Districts Budgeting Service

## Sports/Recreation

Arrival New Zealand  
Auckland Ice Hockey Association Inc.  
Auckland International Airport Ltd  
Badminton North Harbour  
Bay Olympic Soccer&Sports  
Bicycle Studio - Adventure Cycles  
Eastern Suburbs Gym Club  
Glen Eden Community House  
Hibiscus Coast Community House  
Karekare Surf Club  
Maranga House Trust  
Moana Nui-A-Kiwa Leisure Centre  
Netball North Harbour  
New Zealand Deaf Squash Host  
NZ Gymnastics  
Onehunga Community House  
Sailability Auckland  
Sharks Sports Trust  
Special Olympics Howick/Pakuranga  
Special Olympics New Zealand  
Special Olympics North Harbour  
Sport Waitakere  
Squash Auckland Inc  
Waikaraka Family Speedway  
YMCA Mt Albert - Holiday Programme

## Youth/Children

Big Buddy Programme  
Child Connection  
Children's Autism Foundation  
Crosspower Ministries Trust  
Discovery Foundation Inc  
(formerly Global Youth Foundation)  
Early Childhood Resource Centre  
ECPAT New Zealand Inc  
Eden/Albert Scout District  
Foundation for Youth Development  
Foundation for Youth Development -  
Waitakere  
Girl Guiding North Shore District  
Grandparents Raising  
Grandchildren Trust  
Heart Children NZ Inc  
Highbury Community House and Creche  
Kidney Kids of NZ Inc  
Kidpower Teenpower Fullpower Trust  
Kids Foundation (IDFNZ)  
Maungarei Youth and Community Trust  
North Shore Multiple Birth Club  
Oscar Foundation  
Oscar Programme  
[Ponsonby Community Centre]  
Project K - North Shore  
Pt Chevalier Community Centre  
Radio Lollipop - Starship

Radio Lollipop Middlemore Branch  
Rainbow Youth  
Royal NZ Plunket Soc Inc  
(Auckland City Area)  
Royal NZ Plunket Society - Waitemata  
Save The Children NZ  
Seasons Growing Trough Grief  
Starship Children's Hospital  
Volunteer Programme  
Step-UP Foundation  
Tamaki Pathways Trust  
Te Matariki Clendon Youth Services  
Walking School Bus -  
Nth Shore City Council  
Walking School Bus Programme  
Wilson Home Trust  
YMCA Auckland  
Youth WorX  
Youthline Inc  
Youthtown Inc

"On behalf of the Titirangi Community Arts Council, I wish to acknowledge *loudly* our appreciation of Volunteering Auckland. Dealing with Volunteering Auckland is always simple. They have been a constant staffing resource for our gallery where I am regularly offered volunteering and I am very grateful for their efforts in fielding these people and directing them to us. Emailed information of wider community concerns and advice of workshops etc is also constant and extremely helpful."

**Teena Speedy, Titirangi Community Arts Council - Upstairs Gallery**

## The Volunteer's Reward

He walked with eyes lowered, head to the ground  
When he saw me he spoke, and I took in his sight  
He was scruffy and raggedy  
In his eyes was no light.  
He said "Ma'am, I'm hungry."  
He was very polite.

I said to him softly: "No money have I,  
But I'll buy you some food with these food stamps of mine".  
We walked on in silence, this homeless old man  
And he said, "Give me your number –  
I'll pay you back when I can."

I looked in his eyes, where hopelessness lay,  
And I said, "Never mind. I don't want you to pay."  
As we walked down the aisles of the grocery store,  
Like a child he picked something, then asked for some more.  
I gladly told him to fill all his needs,  
Because in my lifetime, I've done some bad deeds.

I'll never forget him, as he went on his way  
Because he gave me something I can never repay.  
He gave me a chance to give what I could,  
A chance to show love to the misunderstood  
A chance to feed someone when no one else would  
A chance to be special, a chance to be good.

I'll ever be grateful to the stranger in rags,  
For showing me love in a few grocery bags,  
For letting me be the one who had more  
For letting me answer his knock at my door.

You see I'm no angel, though I've wanted to be.  
I've hurt many people by just being me,  
And this man, this stranger, who did not pass me by  
Set free for an instant an angel to fly.

- Anonymous



Volunteering Auckland  
70 Khyber Pass Rd, Grafton  
PO Box 8814, Symonds St  
Auckland 1150

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**[www.volunteeringauckland.org.nz](http://www.volunteeringauckland.org.nz)**

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