

Volunteering Auckland Annual Report 2012-13



Volunteering Auckland
Where Volunteering Begins

From our Chair



It has been a busy and eventful year. There is so much to report and many to thank. Most importantly I have the pleasure to report that Volunteering Auckland has furthered its vision of 'A Community Enriched by Volunteering' in Auckland. Major highlights in the year include online referrals and the setup of a Takapuna office for physical referrals so volunteers on the sunny North Shore are engaged.

These major highlights are on-top of the 'basics' which include over 2,000 volunteers referred to our non-profit members and on-going training workshops for community organisations wanting to utilise volunteers. The first thank you I would like to make is to all the volunteers who made so much happen this year. It is worth taking a moment to recognise what volunteers do to enrich the community around us.

Thank you to Cheryl Martin who has served Volunteering Auckland for 17 years and who brings so much passion to her role and is constantly re-invigorating her skills. Thank you also to Cheryl's dedicated team who invest so much energy and contribute so much. We said farewell to Chairperson Dianne Denny this past year as well as Catherine Mitchell and Peter Yates. Thank you all for your valuable time and effort. We also paid our respects to Dame Barbara Goodman, our patron of 20 years, who passed away in June. One of her many services to Auckland was her championing of volunteering and we were blessed with her support.

For the year ahead, the board has set a strategic plan for increasing focus on the basics. The aim here is to do the basic things well. We will do this by having a clear focus and by strategically focusing resources in those areas. Finally, welcome to the Board Frazer Orr, Natalie Burrett, Dr Mary Dawson and Robert Bulcher. Thank you to all of my fellow trustees for volunteering your time, energy and skills on the board of Volunteering Auckland.

Nick Scott, Chairperson – Volunteering Auckland

From our GM



This year has seen the culmination of a major project undertaken by a dedicated team of people (staff and volunteers). Our new virtual presence which includes an online referral option launched end of July 2013. This phase of development will allow online referrals to volunteer roles and for members to upload volunteer roles. We could not have undertaken this work without the commitment of Tim Wylie [web development] and Jan Barnard [database development] – volunteers extraordinaire!

Some of our other highlights this year include signing off new outreach premises in Takapuna to deliver our Recruitment & Referral Service. We have been working on a number of projects building and strengthening relationships, developing our core functions and providing new opportunities. This includes strengthened our relationships with Local Boards e.g. Albert-Eden supporting our input into capacity building and volunteer programme development. We continue our partnership with UNITEC in delivering workshops within our Professional Development programme and our Employee Volunteering Programme continues to grow from strength to strength as we see an increasing number of enquiries from companies wanting to place their staff in community volunteer projects.

We have also been working with Sport Auckland on a major Volunteer Engagement & Management project to support effective volunteering within all sporting code clubs. Internally we have carried out a review of our membership and are developing a communications strategy to ensure active members are utilising our services effectively.

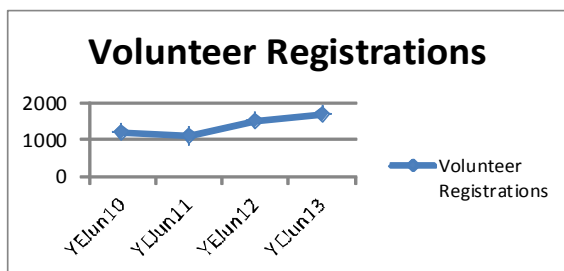
Our special thanks as always to the team at Volunteering Auckland, both staff and volunteers. I would also like to acknowledge and thank our supporters who have assisted in enabling us to build our capacity in order to deliver services.

Cheryl Martin, General Manager

Projects, Placements and Referrals

Recruitment and Referral

It has been another busy year seeing growth in all aspects of the Recruitment and Referral programme. Our advisors have met with 1,666 Volunteers [up 9.8% on the previous year] while contributing 1,895 hours to our Recruitment & Referral Programme. Our team of advisors has grown to meet the demand for consultations and the increased listings of voluntary roles by our member NfP organisations. This has meant an upgrade in our IT systems and looking at new ways to process the increased enquiries and expectations of online information. The new options will enable the volunteer to register and select the role of their choice and if appropriate can be referred on to the organisation without the delay of an appointment with a VA consultant. This year we have continued to see an increase in online registrations, but with the new Online Referral Service we expect to at least double that in the coming year and shorten time between enquiry and referral and volunteering. A big thanks to our volunteers contributing a total of 5,500hours this year.



Training

This year we are seeing an increase in requests for information, training opportunities and advice in the area of Volunteer Management in particular the development of volunteer involving programmes. With the decreases in funding across the sector, NGOs are realising that support and development are required. This includes strengthening the capabilities of their own organisations in the effective engagement of volunteers to support their service delivery. Volunteering Auckland has continued to provide these opportunities by delivering 15 professional development opportunities with 325 participants.

Special Projects

We have been working on a number of projects this year building and strengthening relationships, developing our core functions and providing new opportunities. These projects include working with the Albert-Eden Local Board to support community groups in their area; initial work with the Department of Internal Affairs on the Pacifica Volunteering Project; Signing off our new outreach premises in Takapuna – opening late 2013; Hosting Jo Goodhew to show case volunteering at a member organisation; Utilising IT in the development of an e-newsletter and increasing social media presence; Reviewing our NfP membership and developing a comprehensive electronic library of our photos taken over the last ten years.

Employee Volunteering

This past year we have had an increasing number of enquires from companies wanting to place their staff in volunteer projects. As a result our business membership has grown and we are pleased to welcome KordaMentha, GlaxoSmithKline, and Kiwi Property Management to the programme. With an increasing corporate membership we decided to focus the programme this year by working with either member organisations or corporate teams who want a one-off placement for a contribution to the services we provide. Other teams are now being assisted through our Recruitment and Referral Programme. Through the EV programme we placed almost 600 employees in one day community projects this year. There have been many successful projects completed. This includes a team of 87 staff from OMD helping at Dominion Rd School for a day, and more than ten staff teams placed in conservation activities in the Hauraki Gulf.



Financial Reporting

Summary Statement of Financial Performance

for year ended 30 June 2013

	2013	2012
Income		
Activity Income	59,059	51,291
Membership Income	15,672	9,897
Grants/Donations	162,307	187,224
Other Income	10,358	2,008
Total Income	247,396	250,420
Expenditure		
Administration / Overheads	61,284	63,601
Service Programmes	22,030	9,267
Marketing/Promotions	2,653	2,951
Personnel Costs	136,134	130,425
Volunteer Costs	2,028	1,516
Other	-	240
Total Expenditure	224,129	208,000
Total operating surplus (deficit)	23,267	42,420

Summary Statement of Financial Position

as at 30 June 2013

	2013	2012
Current Assets	235,620	196,391
Fixed Assets	8,311	9,185
Total Assets	243,931	205,576
Current Liabilities	46,015	38,763
Funds in advance	78,724	70,888
Total Liabilities	124,739	109,651
Excess of Assets over Liabilities	119,192	95,925
Accumulated Funds	119,192	95,925

Summary Statement of Movement in Equity

for year ended 30 June 2012

Equity at start of year	95,925	53,505
Net surplus (deficit) for the period	23,267	42,420
Equity at end of year	119,192	95,925

This Financial Reporting has been taken from the fully audited Financial Report of Volunteering Auckland for the year ended 30 June 2013.

It is not expected to provide as complete an understanding of the financial performance and financial position of Volunteering Auckland as provided by the full Financial Report, but it gives a clear overview of the essential information and financial outcomes for the year.

Copies of the fully audited Financial Report are available from Volunteering Auckland.

Our Supporters and Funders



Lottery Grants Board
Te Puna Tahua
LOTTO FUNDS FOR YOUR COMMUNITY



Special thanks for Support from:

ANZ
Auckland Council
ASB Charitable Trust
COGS Auckland
COGS Manukau
COGS Waitakere
Dept. of Internal Affairs -
Support for Volunteering

Grant Thornton
IAG
IBM
Kiwi Property Management
KordaMentha
NZ Lottery Grants Board
Sky City Trust

Our Mission and Values

Vision:

A Community Enriched by Volunteering

Mission:

Dedicated to positive change in the community through the support and promotion of volunteering

Nau te rourou, naku te rourou, ka ora ai te iwi

With your contribution, with my contribution, we will sustain the people

Strategic Goals:

- Making volunteering accessible
- Supporting organizations which involve volunteers
- Promoting volunteers

Volunteering Auckland is proud to support charitable organisations in the recruitment and referral of volunteers, training of volunteer managers, placement of employee volunteers and advocacy of volunteering

Volunteering Auckland

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