

Volunteering Auckland Annual Report 2010-11



Volunteering Auckland
Where Volunteering Begins

From our Chair



Volunteering Auckland is experiencing challenging and exciting times. The two significant issues have been funding and therefore having enough resources to get all the projects done.

We have had to change the structure of staffing a little as funds were not flush enough to continue with the positions we have had. We said farewell Angela and Giselle, which has increase the load of work significantly for our GM Cheryll, who has willingly taken on the extra load whilst we looked at our finances and eventually worked out that we

were able to hire Kym as the co-ordinator of the TVP programme. So welcome to Kym as our newest staff member.

We as a board would like to acknowledge the great contribution that Marja continues to do in the daily running of the internal programme of VA, and supporting the continuing changing volunteer staff.

Our GM, Cheryll, has been very busy with the website, virtual volunteering and other projects which she will report on in her report. She has also been busy networking and getting the VA name out there.

The board has had a few changes, we farewell long standing board member Kit Howden, who has been a valued member over the last 8 years. He has been our guru with local government and will be missed. We thank him for the energy and passion he brought to the board, and let's not forget the wisdom. Thank you Kit and good luck in all your community roles.

We also farewell Paul from the board, who has decided to stand down so that he can spend more time with his family, as he leads a very busy life. Paul was our treasurer, and kept a close eye on what was happening financially, thank you for your support and commitment over the last ?? years.

May I take this opportunity to say thank you to Cheryll, Marja, Kym and all the volunteers staff that keep the cogs running within the walls of VA. Your commitment and time is truly appreciated, we know that VA is what it is today because of it's great people. Thank you for your work.

It would be very remiss of me not to acknowledge and sincerely thank each of our board members, who are dedicated and committed to supporting and volunteering their valuable time to partner with Cheryll and her staff in lifting the reputation throughout the Auckland community.

Dianne Denny, Chairperson

From our General Manager



The continuing uncertain economic outlook, and its constraints on our operating budget, continues to compel us to look for fresh and innovative ways of both recruiting volunteers and to promote our services. In this respect the continuing development and enhancement of our website has improved accessibility to volunteering information for volunteers and those organisations wishing to take advantage of Volunteering Auckland's services.

Perhaps the most significant area of our work has been in the development and building of relationships with Auckland's broad range of migrant communities to support volunteer engagement

processes. This increased contact has included hosting two forums for migrant and refugee organisations working with members of their communities displaced by the Christchurch earthquakes, assisting with the production of a video showcasing volunteering by New Zealanders and shown on YouTube and Korean television's KBS- New Zealand Tribune, presentations to the Korean women's network on volunteering, and liaising with Auckland International College (AIC) to encourage and support volunteering by Asian students. This particular contact was especially successful with teams composed of up to 50 students over 5 days involved in the North Shore City Council's tree planting days.

Our website development is continuing with Phase 3 set to be scoped as this report was being prepared. The development of this phase will allow online referrals to volunteer roles and for members to upload volunteer roles. Phase 2 greatly enhanced members', and the general public's, accessibility to information on volunteering and volunteering opportunities within the greater Auckland region. However, development of Phase 3 is heavily dependent on funding being available and this cannot be guaranteed given the current economic climate.

The demand for VA's advisory and training services in good practice volunteer management continues to grow with the establishment of a peer group looking at professional development for managers, coordinators and leaders of volunteers.

One heartening note in these difficult times is the increase in TVP registrations, with 818 individual registrations to December 2010 against 216 for the same period the previous year. There was, however a slight dip in the number of One-Day Community Projects completed (44 as against 47 for the same period the previous year). This drop should be remedied by the appointment of our new TVP Coordinator, Kym Burke, who has already made great strides in this area since her appointment.

As a final note I am looking forward to the work being looked at by the Auckland Social Policy Forum established in March this year and, initially, jointly chaired by the Minister for Social Development, Paula Bennett, and Auckland Mayor, Len Brown, in particular the role that volunteering can play. This Forum brings together Auckland Council, community leaders and government agencies to work collaboratively on social issues and to tackle some of the key issues facing people living in Auckland and to build strong communities within our city. Volunteering can have an influence on how we live, participate, earn income, and integrate as citizens of Aotearoa/NZ. I believe that volunteering can be part of the "solution" to many of the issues that our society is facing today and that volunteering is an important part of Aotearoa/NZ's past, present and future.

Cheryll Martin, General Manager

Key Achievements and Celebrations



- Celebrated Volunteering Auckland's 20th Anniversary at the Northern Club on 18th September, 2010. Mayor Len Brown acknowledged Chairperson Dianne Denny and GM Cheryl Martin. Special guests were Dm. Barbara Goodman [Parton], Yvonne Dufaur, Allethe Mead, Allen Spence and Lorraine Hay [Founding Trustees].
- Website development continued to simplify and enhance the recruitment and referral process for organisations and volunteers.
- 920 registrations of individuals interested in volunteering in their communities.

- Future Auckland Leadership. GM was selected as a mentor for a pilot project, Auckland Virtual Volunteering, utilizing the LinkedIn platform, to match online volunteers with NGO organisations through skill-based expertise. These projects were to be in short bursts of two hours or less. An exciting vision!



- As a team Volunteering Auckland Board and staff went to Orakei Marae to assist in their planting programme.
- 4 page article / editorial in *Next* magazine on volunteering.
- Discussions held with Student Job Search to include volunteer roles in their database.

- Appointed a new TVP coordinator, Kym Burke, with an extensive background in local government community development roles, particularly in Wellington.
- Team Volunteering Programme [TVP]—877 people were referred and placed with 68 community projects.
- Hosted two forums for migrant/refugee organisations working with those migrants and refugees displaced by the Christchurch earthquake.
- Supported Migrant Refugee Services in the development and review of their Volunteer Involving Programme.
- Acknowledged by Auckland Regional Migrant Services for our support of volunteer engagement in migrant communities. Certificate presented to GM by Mayor Len Brown.
- GM invited to be a member of the Auckland Social Policy Forum, a tri-partnership between central government, Auckland Council and the community to work together to improve the lives of all Aucklanders.

An Exciting and Challenging Year!

Financial Reporting

Summary Statement of Financial Performance

for year ended 30 June 2011

	2011	2010
Income		
Activity Income	17,290	5,551
Membership/Friends of VA	7,892	2,654
Grants / Donations	159,988	191,658
Other Income	1,339	<u>2,075</u>
Total Income	186,509	201,938
Expenditure		
Administration / Overheads	47,547	53,238
Service Programmes	2,308	2,175
Marketing / Promotions / Events	5,319	6,116
Personnel Costs	138,993	161,714
Volunteer Costs	1,231	1,053
Other	<u>11,774</u>	<u>11,221</u>
Total Expenditure	207,172	235,517
Total Operating surplus (deficit)	(20,663)	(33,578)

Summary Statement of Financial Position

as at 30 June 2011

	2011	2010
Current Assets	139,687	96,431
Fixed Assets	<u>17,062</u>	<u>11,610</u>
Total Assets	156,750	108,041
Current Liabilities	32,599	33,872
Funds in advance	<u>70,645</u>	<u>-</u>
Total Liabilities	103,245	3,872
Excess of Assets over Liabilities	122,537	139,061
Accumulated Funds	122,537	139,061

Summary Statement of Movement in Equity

Equity at start of year	74,168	107,746
Net surplus (deficit) for period	(20,663)	(33,578)
Equity at end of year	53,505	74,168

This Financial Reporting has been taken from the fully audited Financial Report of Volunteering Auckland for the year ended 30 June 2011.

It is not expected to provide as complete an understanding of the financial performance and financial position of Volunteering Auckland as provided by the full Financial Report, but it gives a clear overview of the essential information and financial outcomes for the year.

Copies of the fully audited Financial Report are available from Volunteering Auckland.

Our Supporters and Funders



Lottery Grants Board
Te Puna Tahua
LOTTO FUNDS FOR YOUR COMMUNITY



ASB Community Trust

Te Kaitiaki Patea o Tamaki o Tai Tokerau



MINISTRY OF
SOCIAL DEVELOPMENT
Te Manatū Whakahiato Ora



THE DEPARTMENT OF INTERNAL AFFAIRS

Te Tari Taiwhenua

LYNNMALL
SYLVIA PARK

“No one who achieves success does so without acknowledging the help of others. The wise and confident acknowledge this help with gratitude”

~ Author Unknown

Our Mission and Values

Vision:

A Community Enriched by Volunteering

Mission:

Dedicated to positive change in the community through the support and promotion of volunteering

Strategic Goals:

- Making volunteering accessible
- Supporting organisations which involve volunteers
- Promoting and Advocating for volunteering

Volunteering Auckland is proud to support charitable organisations in the recruitment and referral of volunteers, training of volunteer managers, placement of employee volunteers and advocacy for volunteering.

Volunteering Auckland

Charities Registration No. CC23758

Phone: 09-377 7887

Fax: 09-377 9915

Street Address:
70 Khyber Pass Road
Grafton
Auckland

Postal Address:
PO Box 8814
Symonds Street
Auckland 1150



Volunteering Auckland
Where Volunteering Begins

www.volunteeringauckland.org.nz
Facebook/VolunteeringAKL